

Date: 10<sup>th</sup> November 2020

**FREQUENTLY ASKED QUESTIONS (FAQ)**

On 8<sup>th</sup> November 2020, the Chairman of State Disaster Management Committee (SDMC) had announced the 14-days Conditional Movement Control Order (CMCO) effective from 9<sup>th</sup> November 2020 till 22<sup>nd</sup> November 2020 in Kuching District.

With the announcement, an SOP on inter-district travel whereby police permits are necessary for those travelling from Kuching to other districts and vice versa.

The University is very concerned about everyone's health and safety, with this, **all are restricted to travel to/from Kuching or (Red Zone)** and if required, you are to inform Bilik Gerakan for the reasons to travel. The Bilik Gerakan advised all students from Kuching to stay back in Sibu for the time being until the CMCO in Kuching lifted.

Students can contact Bilik Gerakan hotline at 084-367379. The following are some FAQ for Students' references:

**(A) STUDENTS RETURNING TO UCTS CAMPUS**

**1. Are students allowed to return to campus from 9<sup>th</sup> November 2020 till 22<sup>nd</sup> November 2020?**

**(NOT Applicable to Red Zone)**

Yes. Healthy students are allowed to return to UCTS with the following conditions:

- a) Students who are doing research works and need to use the laboratories.
- b) Students who requires practical learning and use of special equipment in the programme.
- c) Students with poor or without accessibility to the internet or environment is not conducive to implement teaching and learning online.

*(Students are always advised to refer to the School (Dean or Head of Program) for further information of coming back to UCTS.)*

**2. If I am qualified to return to UCTS, what should I do?**

Students must fill in UCTS Student Exit or Enter Sibu survey form below.

Form link: [click here](#)

**3. Information on hometown zone status and latest announcements?**

Refer and follow [SDMC Facebook link](#) or i-Alert app. ([android](#) or [ios](#))

**4. What steps need to be taken for the international students to return to campus?**

All international students of UCTS are advised to refer to the Centre of International Relations (CIR) for all necessary steps to return to UCTS.

**(B) STUDENTS ARRIVING AT HOSTEL**

**1. What should I do when I arrived at Campus or Unicity Hostel?**

- a. Students are required to undergo a health screening at the main entrance of the campus or at the lobby of Unicity Hostel. Only students who passed the health screening are allowed to enter campus or hostel.
- b. Compulsory to scan QR code by using MySejahtera App upon entry.

**2. How about the student who has symptoms of Covid-19?**

You are not allowed to enter main campus due to security measure. Compulsory to inform Bilik Gerakan immediately and they will assist the students to seek immediate medical attention. However, the medical consultation cost shall be borne by the students.

**(C) STUDENTS WHO ARE CURRENTLY IN UCTS CAMPUS**

**1. Do you need to report to the Bilik Gerakan if you are experiencing symptoms (body temperature above 37.5°C, coughs, colds, sore throat or shortness of breath)?**

Yes. It is mandatory to report to the Officer on duty in Bilik Gerakan.

**2. Do you need to report to the Bilik Gerakan if you identify another student in campus who has the symptoms of Covid-19 (body temperature above 37.5°C, coughs, colds, sore throat or shortness of breath)?**

Yes. It is mandatory to report to the Bilik Gerakan. We will assist the students to get proper medical attention. The person reporting will remain anonymous.

**3. What is the SOP for UCTS students to follow in the Campus?**

- a) Body temperature check (Not exceeding 37.5C).
- b) Always wash your hands with soap or hand sanitizer (Hand sanitizer is provided around the campus including in front of the Elevator, Classroom).
- c) Compulsory to wear face mask.
- d) Social distancing of at least 1 meter from each other.
- e) Disinfection need to be done regularly.

(For more details of SOP please refer to the Bilik Gerakan)

**4. If I happened to experience the symptoms (body temperature above 37.5°C, coughs, colds, sore throat or shortness of breath), what should I do?**

- a) First of all, students must report to the Bilik Gerakan.
- b) Bilik Gerakan will assist the students to seek immediate medical attention. However the medical expenses are to be borne by the students.
- c) After receiving medical treatment, students must undergo self-quarantine in their room while waiting for swab test result.

**5. What action will be taken if the student who have symptoms (body temperature above 37.5°C, coughs, colds, sore throat or shortness of breath) and did not report to the Bilik Gerakan?**

It is a serious offence if you refused to report or to seek proper assistance, for the sake of everyone safety in UCTS, a strict disciplinary action will be taken by the Student Disciplinary Council (SDC) – For details, please refer to SDSD staff.

**6. What action will be taken if the student does not comply with the SOPs?**

Disciplinary action and fines not exceeding RM100. Student Disciplinary Council (SDC) reserves the final right to decide for appropriate disciplinary action taken.

Any emergency or query, please do not hesitate to contact or email to:

<b>Time</b>	<b>Hotline</b>	<b>E-mail</b>
0800 – 2100 hours	084-367379 - SDSD Helpdesk	sdsd@ucts.edu.my
2100 – 0800 hours	Security Guard: 013 – 8062977 (Mr. Osman) 019-4875256 (Mr. Juti) 012 - 8909908 (Mr. Fredy)	

Approved by,



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**Prof. Datuk Dr Khairuddin bin Ab. Hamid**  
Vice-Chancellor  
UCTS